

## 2013 - 2014 Project MEND donors

### Corporations, Foundations and Nonprofit Organizations

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Rosewood LTC Inc.  
Saint Susie Foundation  
San Antonio Area Foundation  
Schwab Charitable Fund  
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Texas Cavaliers Charitable Foundation  
University Health System  
USAA Federal Savings Bank  
The USAA Foundation  
Valero Energy Foundation  
Warm Springs Foundation  
WellMed Foundation

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Karen Williams  
Tommie Wilson  
Daryl & Stephanie Young  
Crystal Zamora

### 2014 Toast of the Town Supporters

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Bexar Management & Development  
Blue Cross Blue Shield  
Broadway Bank  
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University Health System  
Valero  
Velma Guerra Dunne  
Warm Springs Foundation  
WellMed Charitable Foundation  
Wayne Wright Lawyers  
Willie Mae Clay  
Zarita Sample Barnes

### Local Government

Bexar County General Fund  
Bexar County Community  
Development Block Grant  
City of San Antonio General Fund

### State Government

Texas Veterans Commission  
University of Texas-Austin  
Center for Disability Studies

“ I expect to pass through life but once. If, therefore, there be any kindness I can show, or any good thing I can do for any fellow being, let me do it now ... as I shall not pass this way again. ”

- William Penn

# 2014 community impact

*A Project MEND story about caring for others...*

## HONOR FLIGHT SAN ANTONIO de VALERO

On the morning of Friday, July 25, 2014, Lucy Coffey, the oldest woman veteran in the United States of America, flew to Washington D.C. Coffey, 108, was a longtime resident of San Antonio. She was a sergeant in the Women's Army Auxiliary Corps, and wanted to visit the World War II Memorial, Arlington National Cemetery, and the Women's Memorial. According to The National WWII Museum, as of 2015, there are less than 1 million World War II veterans still alive. WWII veterans are dying at a rate of 555 per day, with most of them being over 90 years old.

Project MEND had the honor of participating in the 2014 Honor Flight

and provided 30 transport chairs for veterans so they could make their journey to Washington DC to visit the WWII Memorial.

We are proud that we were able to use funds provided through our partnership with the Texas Veterans Commission (TVC) to assist Ms. Lucy Coffey and 29 other WWII veterans in their trip to our nation's capitol. The transport chairs have become a permanent part of our inventory and will be used for all future Honor Flights.

Ms. Lucy Coffey died earlier this year on March 18, 2015. Everyone involved in the 2014 Honor Flight is satisfied that Ms. Coffey was able to make that important trip.



Believing mobility and independence are basic human rights, Project MEND empowers individuals to become active members of their communities through the reuse of medical equipment.

**Project  
MEND**  
MEDICAL EQUIPMENT REUSE





## Executive Director's Thoughts

### Cathy Valdez

I proudly serve as Executive Director at Project MEND. In my short nine years of employment here, I've had the honor of watching

Project MEND grow into an agency that has developed innovative ways to serve clients, secure partnerships in the community and grow our individual donor database.

The staff and volunteer board of directors are some of the most dedicated and passionate people with whom I've ever worked!

I want to take this opportunity to let you know what my dream is for Project MEND, and how our dedicated Board of Directors is moving this agency in an exciting direction. Although, Project MEND is the oldest and largest licensed nonprofit medical reuse agency in Texas, our goal is to be THE go-to medical equipment reuse agency in Texas. Locating and developing a new state-of-the-art facility in San Antonio is one step on the way to accomplishing that dream. We are looking forward to the expansion of our services and the development of a business enterprise that will complement the mission of Project MEND.

Thanks for being a part of the journey, and thanks to each of you, our staff, board and clients for making my work with Project MEND amazing!



## Our 2015 Board Chair's Vision

### Jane Thomas

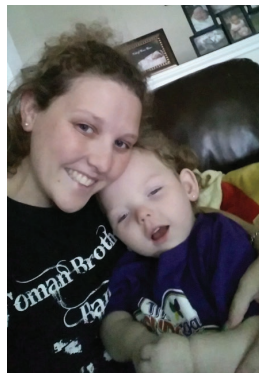
I became aware and involved with Project MEND back in 2011. I was surprised to learn about the great services that Project MEND offered to the disability community, and

living with disabilities myself, understood that access to medical equipment is important and necessary to remain or regain mobility and independence. I knew I wanted to be a part of the excellent work happening at Project MEND. I got involved and then joined the Board of Directors. My mantra is, "Let's make disabilities sexy!"

This year, I am serving as the Board Chair. I'm passionate about leading this year's Board in the direction of meeting one of our strategic goals; the establishment of one state-of-the-art location for Project MEND in San Antonio. This is important because many of the strategic goals set by the Board during the 2013-2014 fiscal year are dependent upon having the administrative staff and warehouse staff in one location so that we can build strong customer relationships, diversify our revenue stream, expand our services, and increase our medical equipment capacity.

Our vision to offer more types of medical equipment to more people, provide repair and maintenance services to all those who need it, and provide an exceptional customer service and training experience to our clients.

Join me in our transformation as we position ourselves to become the global model for medical equipment reuse.



## Project MEND KIDS

*During 2013-2014, Project MEND assisted 71 children between the ages of 0-18. Here's the story of one of our clients.*

**Kaileigh** is 3 years old and has Cerebral Palsy. Both of her parents are veterans. She was in need of a specialized stroller that allows her to sit upright. Without this stroller, she is unable to attend preschool. The family's insurance provider will only supply a new stroller or wheelchair once every three years, and Kaileigh has outgrown hers before the three year limitation. Project MEND was able to provide Kaileigh with a customized stroller and now she is able to attend preschool and be more engaged at home with her new baby sister.

"Thank you Project MEND, for making Kaileigh's life better!" -C. Moses

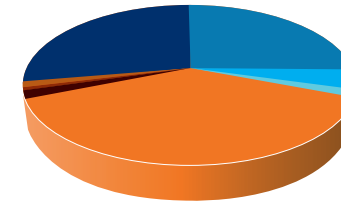
## Project MEND Seniors

*Sixty-five percent of the clients we serve are age 60 or older. Many seniors, living on fixed incomes, struggle to maintain their independence. When an illness or disability arises, oftentimes they are unable to afford the expensive medical equipment needed to keep them mobile and able to stay in their homes. As the population ages, more adult children are trying to manage the responsibility of keeping their aging parents comfortably at home, rather than in an expensive and impersonal nursing home. Medical equipment makes this option possible for many.*

**Mr. Li** suffered a stroke in October 2014. At age 79, Mr Li went from living independently with his wife, to needing full Skilled Nursing care that his daughter Cindy is having to provide. Originally from China, he and his wife are legal residents, though not US Citizens; and therefore, do not qualify for Home Health, SSI, Disability, Medicaid and/or Medicare. His daughter Cindy and Mrs. Li wanted to care for Mr. Li at home. They were overwhelmed to learn that home medical equipment was not covered. Fortunately, Project MEND is a referral agency for CareLink, and they sent the Li family to our Case Management staff. We were able to supply the Li family with multiple pieces of equipment that allow him to remain at home and assist his family in caring for his physical, emotional and medical needs. Cindy Li says, "Your program is so important to the community. I don't know how I would manage if it were not for you all. You are our angels."

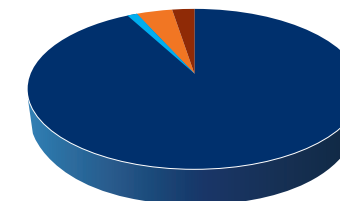


## 2013 - 2014 Financial & Program Summaries



### INCOME

Government & Community Grants and Contracts	\$352,553	25%
Special Events	\$54,752	4%
In-Kind Services	\$13,231	1%
In-Kind Medical Equipment	\$558,448	39%
Program Fees	\$23,837	1.5%
Miscellaneous	\$3,087	<1%
Individual/Board Giving	\$12,257	1%
Foundation & Corporate Grants	\$388,086	28.5%
<b>TOTAL</b>	<b>\$1,406,251</b>	<b>100%</b>



### EXPENSES

Program Services	\$1,305,894	93%
Management & General	\$57,187	4%
Fundraising	\$34,834	2%
Change in Net Assets	\$8,336	<1%
<b>TOTAL</b>	<b>\$1,406,251</b>	<b>100%</b>

## 2013 - 2014 Program Service Report

Total Clients Served: 1,333

DME Services	912	69%
Assistive Technology	421	31%
Veterans Program	210	16%
Project MEND KIDS	71	6%
Senior Services	670	50%
Other Clients	382	28%
Female	759	43%
Male	574	57%

## Calling All Volunteers

Everyone knows that volunteers provide a tremendous benefit to an organization.

What you may not be aware of is how doing volunteer work contributes positively to your life. Volunteers can learn a new skill while donating time to a cause they believe in, or can use their lifetime of skills and experience to make a positive impact on how the charity of their choice works.

Whether you serve every day or a few times a year, volunteers contribute to the vitality of their communities.

Here are a few things you may not have thought of:

- It's a great way to meet new people and make new friends.
- Volunteering contributes to an active, healthy lifestyle.
- Research shows that volunteering increases mental health, lowers mortality rates, decreases depression and increases strength and energy.
- It's a productive way to spend free time.
- Seniors have a lifetime of experience to share.



## Are you motivated to volunteer?

Locally, Project MEND sponsors monthly Warehouse Volunteer Days, generally on the 2nd Saturday of the month.

Volunteers are needed to clean, sanitize, and inventory the medical equipment donations we take in for reuse and distribution. These persons living with disabilities or illness would otherwise be unable to afford the medical equipment they need to remain mobile and independent.

Additional volunteer opportunities are available during our normal working hours of Monday - Friday, 8:00 AM - 5:00 PM.

In addition to volunteering at our warehouse, we have opportunities at our administrative offices assisting our intake specialist schedule appointments for clients to meet with case managers.

[www.projectmend.org](http://www.projectmend.org)



## 2013 - 2014 Board of Directors

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CPA, ATKG

**Vice Chair: Jane Thomas**  
Apple Specialty Advertising

**Treasurer: Tyson Gaenzel**  
Senior Audit Manger, Akin Dohery Klein & Feuge, PC

**Secretary: Byron Cordes**  
President, Sage Care Management

**Barbara Kyse**  
Retired Comptroller

**Martha Spinks**  
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Director - Bexar Area Agency on Aging, AACOG

**Matthew Swantner**  
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**Larry Tuttle**  
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Nonprofit Executive

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**Executive Director:**  
**Cathy Valdez**